

## **Cancellations and Refunds**

### **Lunch and Learn and Health Fair/Events:**

Cancellations prior to printing handouts, purchase of any items, or reservations for travel or accommodation will be refunded in full minus the registration and processing fee. Otherwise, clients will be charged the cost incurred for purchased items or reservations at the time of cancellation. No refunds with cancellations  $\leq 30$  days from the event. Fifty percent (50%) of the registration and processing fee will be refunded to Barbados groups/organizations once the event is successfully completed.

### **Summer Camps for Kids**

Locals who cancel will not be refunded the registration and processing fee. For non-residents, the camp fee will be refunded 100% with cancellations  $\geq 30$  days prior to the camp start date. No refunds with cancellations  $\leq 7$  days from scheduled event. Registration and processing fees for non-residents are non-refundable.

### **Cancellations by Nutrition Education for Disease Preventions**

Cancellations by our organization will merit a 100% refund, including the registration and processing fees.

### **College Student-Nutrition Abroad Programs**

Nutrition Abroad will adhere to the following refund criteria for the Community and Renal Program.

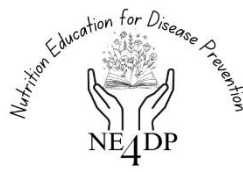
- One hundred percent (100%) refund for any money paid (minus deposit if after the non-refundable date) 3-month or 90 days prior to the program start date.
- Fifty percent (50%) refund (deposit) for cancellations between 30-59 days prior to the start date.
- Zero percent (0%) refund for cancellations  $< 30$  days or 1 month prior to the program start date.
- Eligible refunds will be processed immediately upon reporting the decision to cancel.

### **Nutrition Abroad Cancellations**

Any cancellations by Nutrition Abroad for college students will merit a 100% refund except for processing fees for payment transactions. In the event of a necessary cancellation by Nutrition Abroad, students can request a refund of their money or request it be transferred to a future session.

### **Donations**

All donations are non-refundable. Donations made to Nutrition Education for Disease Prevention and their programs are tax-deductible.



## **Online Store**

### **Returns and Refunds**

Nutrition Education for Disease Prevention will only process refunds within 15 days of the customer receiving their items. Damaged or defective items must be clearly documented by filling out our Damaged or Defected Form. Customers must also supply pictures of the damaged or defective item when relevant to the situation. Items that have been deemed damaged or defective will be refunded their value on a gift card or the customer will be sent a new item of equivalent value.

If customers are dissatisfied with a gift box and wish to return it, they must contact NE4DP via e-mail within 7 days of it being received. They must provide the purchase receipt. Customers must clearly detail the issue causing their dissatisfaction. The giftbox or the item (s) in the giftbox must be returned no later than 10 days after it has been received. A full refund will be given, or an equivalent replacement will be provided.